



HOUSING MANAGEMENT ADVISORY BOARD

To: Board Members Ali, Davis, Edwardes, Hudson, Riley, D. Wright, J. Wright, Councillors Goode, Infield and Monk (For attention)

All other members of the Council
(For information)

You are requested to attend the meeting of the Housing Management Advisory Board to be held in Committee Room 1, at the Council Offices, Southfields, Loughborough on Wednesday, 12th July 2023 at 4.30 pm for the following business.

Chief Executive

Southfields
Loughborough

4th July 2023

AGENDA

1. CHAIR AND VICE-CHAIR OF BOARD 2023/24 COUNCIL YEAR

The Board's Terms of Reference state that the Chair of the Board will be appointed annually by the Board from among the tenant/leaseholder members. The Board may also appoint a Vice-chair from among its members.

2. APOLOGIES

3. MINUTES OF PREVIOUS MEETING

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To confirm the minutes of the meeting held on 22nd March 2023 as a correct record.

4. DISCLOSURES OF PECUNIARY INTERESTS, AND OTHER REGISTRABLE AND NON-REGISTRABLE INTERESTS

All members will make a declaration at each meeting if they have an interest in any item of business on the agenda which would affect them more than tenants or

residents of the ward(s) affected generally.

For information, disclosable pecuniary interests and registrable interests relate to entries that are included, or should be included, on a councillor's register of interests. Non-registrable interests relate to any other matters.

5. HOUSING REVENUE ACCOUNT (HRA) OUTTURN 10 - 16

Report attached.

6. DAMP AND MOULD POLICY

Report **to follow**.

7. UPDATE TO TENANCY POLICY 17 - 35

Report attached.

8. HRA BUSINESS PLAN AND CAPACITY UPDATE

Report **to follow**.

9. CUSTOMER ENGAGEMENT STRATEGY ACTION PLAN 36 - 48

Progress on. Report attached.

10. PERFORMANCE INFORMATION PACK 49 - 65

Attached.

11. QUESTIONS FROM MEMBERS OF THE BOARD

In accordance with the Board's previous decision, members of the Board were asked in advance of this agenda being published whether they had any questions on matters within the remit of the Board that they wished to ask, for response at this meeting.

On this occasion, no questions were received.

12. WORK PROGRAMME 66 - 69

Report attached.